

## **Member Relationships Policy**

All ETI members believe in the value of collaborative working in a tripartite organisation because this enables us to make progress towards achieving the standards set out in the Base Code. ETI's effectiveness is therefore predicated on developing and sustaining productive relations between ETI members.

When disputes arise over a possible breach of the Base Code we need to recognise the common interest among ETI members to resolve such a dispute, whilst understanding that members' organisational autonomy and governance structures differ. In any dispute/rights violation there is usually a window of opportunity in the early stages where prompt, evidence based notification and timely responses can help to achieve a resolution and obviate the need for any further action, for example involving the media or external campaigns.

All members should be committed to use their best endeavours to help resolve disputes/rights violations through established ETI processes, recognising the time required will depend on the urgency of action and the nature of the alleged violation. The Secretariat can provide assistance where this is needed.

With regard to more general public campaigns that may have an impact on ETI members, all members understand the importance and value of sharing information on the objectives and timing of any campaign before it begins.