

ETI Occupational Health and Safety

Raising Awareness of COVID-19 Prevention Among Workers

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Training overview

Together with the tech-training service provider Quizrr. ETI designed and rolled out an occupational health and safety (OHS) awareness raising initiative to workers in the 20 factories. This tablet-based training was an integral part ETI's wider COVID-19 prevention project in Bangladesh.

The digital methodology for this training is only available by procuring a user license from Quizrr.¹ However, ETI members and their suppliers can access materials via Quizrr's digital platform to use as part of other awareness-raising initiatives by using the links provided on the ETI COVID-19 prevention webpage.

The training consists of live action and animation films and quiz-questions which aims to raise awareness on health and safety at the workplace as well as rights, responsibilities, and systems in place, and with a clear gender equality lens throughout.

The training is divided into three modules:

- Health and Safety
- Fire and Building Safety
- + COVID-19 prevention (with information from WHO)

Methodology

HEALTH & SAFETY

This module provides users with practical information about safe workplaces - What kind of personal protective equipment (PPE) should be used? What are the health risks related to working without adequate breaks? - By contextualising information into typical workplace scenarios, the module supports users to understand and identify risks to factory workers. It also stresses the role of factory management in maintaining an improving occupational health and safety.

FIRE BUILDING & SAFETY

This module provides users with basic knowledge about how to evacuate in case of an emergency, imparting key information that can save lives. It also covers information on the need for regular fire drills, raising awareness of and maintaining emergency exits, and the mandatory training required to ensure fire and building safety.

COVID-19

This module covers essential information about the virus, including health and hygiene practices to help workers stay safe during the pandemic. The module uses material developed by the World Health Organisation (WHO) and International Organisation for Migration (IOM).

All training content has been designed to engage workers through visual animations that are relatable and amusing without compromising the gravity of the content. A voiceover providing guidance to users is included to supplement written instructions in Bengali, to eliminate any risks of alienating participants who may have lower literacy levels.



awareness raising training. Left: Stickers created by ETI to showcase the QR

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code to download the Quizrr OHS App.

The digital training methodology preloaded to tablets - with ongoing technical support, including user feedback and factory-specific dashboard progress reports - is only available by procuring a user license from Quizrr. However, the materials designed as part of the intervention – animations and quiz questions – can still be used in face-to-face or virtual trainings, as well as in groups.

ETI recommends that: + Groups consist of no more than three participants, to ensure social distancing is maintained and encourage learning through discussion and social interaction.

- + Factories' training and or conference room facilities are used for the training, as these rooms are generally large and can accommodate up to three groups of three participants at the same time, while ensuring adequate distancing.
- Behavioural change communication messages, reinforcing COVID-19 prevention, are displayed in the room during training.
- + Facilitators play the relevant animated videos for up to five to seven minutes for each module, after which the guiz-based questions available for download are shared. Before answering (e.g. in writing) a short discussion should take place within each group. If participants answer incorrectly, they should repeat the exercise until it is correct.

Until May 2022 you are also able to complete the entire digital awareness raising training on your android smart phone. All you need to do is to download the Quizrr OHS app from Google Play or scan the QR code.

¹For more information, please contact Quizrr on hello@quizrr.se

Ethical Trading Initiative





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